## **MAINTENANCE SERVICES CONTRACT SAMPLE & TEMPLATE**



The Maintenance Services Contract is used by to provide maintenance services of equipment, machinery, etc., to its international clients. The contract is written from the perspective of the provider of this services and is used by companies that have customers of medium and small size to whom provide this type of services continuously. This <u>Contract</u> can be used for clients from different sectors.

## **MAINTENANCE SERVICES CONTRACT**

DATE:
BETWEEN:
[company legal name] whose registered office is at
[address, city and country] and registration/fiscal number is, represented by[surname and first name, position] (hereinafter referred
to as "the Company"),
AND:
[company legal name] whose registered office is at, represented by [address, city and country] and registration/fiscal number is, represented by [surname and first name, position] (hereinafter
referred to as "the Client"),

## **PREAMBLE**

The Company agrees to Service and provide all labor and furnish all parts necessary to maintain Client's equipment (hereinafter referred to as "Equipment") listed in Annex 1, in proper operating order according to the following terms and conditions:

## 1. TERM OF THE CONTRACT

1.1 This Contract shall commence on the date written above and shall remain in full force and effect for a Term of ...... [months/years] and automatically be renewed for an additional [xx months/years] unless notice of termination is provided in writing by either party prior to 30 calendar days from the end of the Term.

- 1.2 If either party shall neglect or fail to perform any of its obligations under this Contract, and such failure continue for a period of 10 calendar days after written notice of complaint, the other party shall have the right to immediately terminate this Contract.
- 1.3 The Company may, at its option, immediately terminate this Contract, or temporarily suspend all of its responsibilities stated in this Contract, for payment delinquency in any amount in excess of ........ [30, 60, 90] calendar days.

## 2. EQUIPMENT ELIGIBLE FOR SERVICE

All Equipment to be included under this Contract, along with the monthly charges for this Contract, is listed in Annex 1.

#### 3. SERVICE LOCATION

- 3.1 The Equipment to be Serviced must be delivered by the Client's to the Company repair facility during Company's normal business hours.
- 3.2 All interconnecting cords as well as other cables and accessories must accompany the Equipment to be Serviced.

#### 4. CHARGES & PAYMENT

Dayment shall be made

12

- 4.1 Monthly Service Charges for this Contract shall be included in the monthly invoice. Payment shall be made by the Client to the Company. Monthly Maintenance Charges for the first month of the term of this Contract (plus any pro rata portion) shall be due on the first day of the month following the date of delivery of the listed Equipment; all subsequent payments shall be due on the first week of each subsequent month during the term of this Contract.
- 4.2 If the location of the equipment is changed by the Client such relocation may involve an alteration of maintenance charges.

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[incert currency]

This is a sample of 2 pages out of 6 of the Maintenance Services Contract.

To get more information about this contract click here:



# **USER GUIDE**

Contracts drafted by the legal experts of Global Negotiator cover all relevant aspects that are negotiated and agreed in the different types of business between companies. However, when these contracts are used you should take into account some recommendations common to all of them that are described in this User Guide.

#### **DATE**

The date when the contract comes into force is the one that appears in its header, as mentioned in the final paragraphs of the contract, before signatures (This Contract comes into force on the date written above).

In some contracts -for example in the Supply Contract- the date of coming into force is also mentioned in one of the clauses. In these cases, you have to verify that the two dates inserted in the contract (in the heading and in the corresponding clause) are the same, in order to avoid discrepancies.

## **PARTIES**

Be sure to insert in the first page of the contract the full details of the Parties:

- When a Party is a company you must insert the following information: legal name, legal form (limited, incorporated, etc.), full address, registration data and fiscal identification number.
- When a Party is an individual that works as independent professional (for example a commercial agent) you must insert the following information: full name, profession, full address and fiscal identification number.

## **CLAUSES**

## Clauses with different alternatives: choose the most favorable

In the most important clauses of each contract (exclusivity, payment terms, applicable law and competent jurisdiction, etc.) several drafting alternatives are proposed so you can choose the most appropriate to each situation. Therefore, the user before submitting the contract to the other Party must choose the alternatives that seem best suited to their interests, and eliminate the rest.

# Clauses with blank spaces to be completed

In several clauses of the contract blank spaces appear with dots (......) that the user has to complete inserting text. Following the dots, between brackets, you will see the data and explanations to insert the text.

 When the text between brackets is in normal letters (the same as the contract) and separated by "," or the word "o", the user must insert one of the options suggested.

Example of blank space (......) with options to select between brackets:

Orders handled before completion of the present Contract which produce sales transactions within ......... [1, 2, 3, 6] months shall entitle the Agent to receive the corresponding commission. In this case, the user must choose between options 1, 2, 3 or 6 months and insert one in the blank space (......).

• When the text between brackets is in italics the user has to insert the data and information requested and eliminate the bracketed text.

Example of blank space - (......) to insert text:

Both parties, by mutual consent, resolve to refer any dispute to the Rules of Conciliation and Arbitration of the International Chamber of Commerce by one or more arbitrators appointed in accordance with said Rules. The place of arbitration shall be ........... [city and country]. In this case, the user must insert in the blank space (.........) the city and country chosen to conduct the arbitration and afterward eliminate the bracketed text [city and country].

#### **Notices Clause**

Sometimes it may happen that the official address of the Parties which appear at the beginning of the contract is different from which is to be used for communications between the Parties during the terms of the contract. In this case, the user should include at the end of the contract a Notices Clause.

**Example of Notices Clause:** 

Notices. - In order to comply with their contractual obligations, the Parties establish the following address for the provision of notices related to this contract:

- Party 1	[insert	full address].
- Party 2	[insert	full address].

#### **ANNEXES**

The contracts incorporate some Annexes, each of them, referenced to the corresponding Clause. Annexes are drafted in commonly used formats, although the user must adapt these formats and the text inserted in them to each particular situation.

## **SIGNATURES**

## People who sign

Persons signing the contract on behalf of the company must have the authority to do so and preferably, be entitled on the basis of a power of attorney. Below the signature, in addition to the full name of the person that signs his/her position must be inserted. When one of the Parties who signs is a natural person (for example a commercial agent in an Agency Contract) obviously he or she is the person that has to sign the contract.

The laws of some countries require that contracts, to be valid, shall be signed in front of witnesses or a public notary. Therefore, before signing a contract you should be informed about the requirements that may exist in each country.

## Place and date of signature

Usually, contracts are signed by both Parties on the same date and place. Nevertheless, in international contracts, due to physical distance, it is common that each of the Parties sign in different dates and places. This contract provides for both alternatives so it comes to choosing the most appropriate to each situation.

## **Number of copies**

Usually, the Parties sign two copies of the contract, each Party retaining one of them, but cal also arise the need to sign more copies. In this case, all you have to do is mention explicitly the number of copies to be signed in the paragraph that is included at the end of the contract (Both Parties declare their conformity to the present contract, which is signed in ..... copies, each of which shall be considered an original).

#### **GENERAL RECOMMENDATIONS**

The Parties must sign all pages of the contract, including Annexes, so they are also valid. It is better to use ball point or pen (not pencil) in a color other than black (e.g.: blue); this makes it easier to distinguish an original document from a photocopy.

It is preferable (although no mandatory) to express sums of money and percentages in words and figures. Of course, the words and figures for a given amount must match exactly. You also must insert the currency in which the amounts are expressed. It is advisable to use the rules establish by ISO that name each currency by three capital letters (EUR for euro, USD for dollar, GBP for sterling pound, JPY for Japanese yen, etc. - you can get the acronyms of every currency in the website www.oanda.com).

Once you have chosen the best alternatives of each clause and have completed the blank spaces you should revise the whole contract to remove remaining paragraphs and correct any errors.

# INTERNATIONAL CONTRACTS TEMPLATES



# INTERNATIONAL CONTRACTS IN ENGLISH

- International Sale Contract
- International Distribution Contract
- International Commercial Agency Contract
- International Sales Representative Agreement
- Intermediary Contract for Trade Operations
- International Joint Venture Contract
- International Strategic Alliance Agreement
- International Franchise Contract
- International Services Contract
- International Consulting Contract
- International Technology Transfer Agreement
- International Trademark License Agreement

- International Supply Contract
- International Manufacturing Contract
- International Buying Agent Contract
- Logistics Services Contract
- Export Contract
- · Confidentiality Agreement
- Expatriate Contract of Employment
- Memorandum Understanding International distribution
- Memorandum of Understanding for Joint Venture
- Pack 10 Contracts in English
- · Pack All Contracts in English



## INTERNATIONAL CONTRACTS IN SPANISH

- Contrato de Compraventa Internacional
- Contrato de Distribución Internacional
- · Contrato de Agencia Comercial Internacional
- Contrato de Representación Comercial Internacional
- Contrato de Intermediación Comercial Internacional
- Contrato de Joint Venture Internacional
- · Contrato de Alianza Estratégica Internacional
- Contrato de Franquicia Internacional
- Contrato Internacional de Servicios
- Contrato Internacional de Consultoría
- Contrato Internacional de Transferencia de Tecnología
- Contrato Internacional de Licencia de Marca

- Contrato Internacional de Suministro
- · Contrato Internacional de Fabricación
- Contrato de Agente de Compras Internacional
- Contrato de Servicios Logísticos
- Contrato de Exportación
- Contrato de Confidencialidad
- Contrato de Trabajo para Expatriado
- Memorándum Entendimiento Distribución Internacional
- Memorándum de Entendimiento para Joint Venture
- Pack 10 Contratos en Español
- · Pack Todos los Contratos en Español



## INTERNATIONAL CONTRACTS IN FRENCH

- Contrat de Vente Internationale
- Contrat de Distribution Internationale
- Contrat d'Agent Commercial International
- Contrat de Représentation Commerciale Internationale
- Contrat de Joint Venture Internationale
- Contrat de Franchise Internationale
- Contrat International de Services

- Contrat International d'Approvisionnement
- Contrat International de Fabrication
- Contrat de Confidentialité
- $\bullet \ \ Protocole\ d'Accord\ pour\ Distribution\ Internationale$
- Protocole d'Accord pour Joint Venture Internationale
- Pack Tous les Contrats en Français



## INTERNATIONAL CONTRACTS IN GERMAN

- Internationaler Kaufvertrag
- Internationaler Vertriebsvertrag
- Internationaler Handelsvertretervertrag
- Internationaler Vertretungsvertrag
- Internationaler Joint Venture Vertrag
- Internationaler Franchisevertrag
- Internationaler Dienstleistungsvertrag

- Internationaler Liefervertrag
- Internationaler Herstellungsvertrag
- · Geheimhaltungsvereinbarung
- Absichserlärung Internationalen Vertriebsvertrag
- · Absichserlärung Joint Venture
- Pack Alle Verträge in Deutscher

